DIVYANSHU VERMA

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- Received **Mountain Mover** and **ShiningStar** awards at Zeta
- Received **RockStar** and **RisingStar** at Paytm and **Master of Delivery** and **Customer Obsession** awards at Amazon.
- Regular participation across hackathon events, using latest tech and winning awards at Zeta, Paytm and Amazon. Recent hackathon projects include ChatGPT Leave Assistant in Slack.
- Awarded the **Best Android Mobile App** award in the Google DevFest Hackathon'12 held at Manipal.

2014	Bachelor of Engineering, Information & Communication Technology	Manipal Institute of Technology, Karnataka	**8.3 CGPA**
2010	Intermediate, ISC Board	City Montessori Inter College, Lucknow	**91.20%**
2008	High School, UP Board	Mahanagar Boys' Inter College, Lucknow	**73.50%**

Jan'24 - Present	Software Engineering Manager at Zeta

Cards and Integrations	Managed a team of 8 people across 2 teams. Defined SOPs to migrate support functions to ops, optimising dev bandwidth. Took responsibility for the team, bringing direction and quality output when previous EM+ED left the org, leaving the team in limbo. Fixed operational issues and increased charter of cards team, bringing workflows distributed across org under single team ownership to provide consistent cards experience to users improving app retention
Growth	Managed a team of 5 people while scaling services for IPL, Diwali campaigns to 2k tps. Improved operational excellence by fixing issues with nudges/communications. Redesigned the audience segmentation platform to support live segments from a staleness of 8 hrs.

Nov'19 - Jan'24	SDE III and Engineering Lead at Zeta

Atlas	Automated merchant onboarding flows and designed platform for Ops teams to manage merchants
Enterprise Payments for Sodexo	Owned employee management platform for 5 sodexo countries, IT SP IN PH VN. Designed a tenant based platform to onboard new sodexo countries faster. Designed spotlight rewards and recognition platform for sodexo
Rubix	Designed travel and booking management platform for Rubix which was cross sell for Sodexo

2017-2019	Senior Software Development Engineer at PAYTM
Corp Flights	Designed a platform system to enable corporate flight bookings for 3rd parties.
Forex	Designed a platform system to enable currency exchange on paytm app. Collaborated with Centrum, Weizmann and Orient Exchange to provide currency exchange in 40 cities with 20 currencies.
Cross Border Payments	Designed a platform system to handle cross border transactions between paytm-like entities in different geographic regions. Collaborated with Circle in UK, Moneygram and Western Union in US routing payments through Barclays overseas.

2014-2016	Software Development Engineer at AMAZON
FUD Orders	Scaled a service to ~15k tps using event based architecture + 90% coverage and monitoring
SNS Encumbrance	Worked with offshore teams to optimize Subscribe-and-Save deliveries saving $5MM annually
Asin Consolidation	Reduced inventory re-scans for split packaging by 66% and $1.5MM in annual savings.
FC Launches	Reduced TAT from 2 months to hours for launching new warehouses by automating manual steps

	Personal Projects
[**divyanshuverma.in**](#)	Developed with AI, One pager website for hosting personal links / CV
[**/bollyvault**](#)	Developed with AI, curates and hosts ~4k old bollywood movies from 1920-2020 with youtube links.