

Divyanshu Verma

Seasoned Engineering Manager with 10+ years of experience, including 2+ years in leadership roles. Proven ability to lead cross-functional teams, improve operations, design and scale systems effectively.

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EXPERIENCE

Zeta, Bengaluru — Software Engineering Manager

JAN 2024 - FEB 2025

Managed 2 teams — *Cards* and *Integration*; defined SOPs to shift support to Ops, reducing OE and boosting dev bandwidth. Stepped in during leadership gap, restoring direction and delivery. Unified card workflows org-wide to enhance user experience and app retention

Zeta, Bengaluru — Software Engineering Lead

JAN 2022 - JAN 2024

Managed Growth team; scaled services to **2K TPS** during IPL/Diwali. Fixed communications/nudges issues and re-architected audience segmentation platform, cutting data staleness from 8 hrs to near real-time.

Zeta, Bengaluru — Senior Software Engineer

NOV 2019 - JAN 2022

Built merchant onboarding and ops platforms. Designed **multi-tenant** employee system for Sodexo (IN, PH, VN, IT, SP, BR) and rewards platform (Spotlight). Developed travel/booking system for Sodexo-Rubix

Paytm, Bengaluru — Senior Software Engineer

JAN 2017 - AUG 2019

Delivered corp flight and forex platforms (40+ cities, 20 currencies). Built cross-border payments infra, integrating with Circle, Moneygram, and Barclays for global routing.

Amazon, Hyderabad — Software Development Engineer

JAN 2014 - NOV 2016

Scaled order service to 15K TPS with event-driven design. Saved \$5MM/year via Subscribe-and-Save Ops, \$1.5MM via packaging optimizations. Cut warehouse launch time from 2 months to hours via automation.

EDUCATION

Manipal Institute of Technology, Manipal — Bachelor of Engineering

2010-2014

SKILLS

Java · Python · NodeJS · Go

PostgreSQL · ElasticSearch · Redshift · DynamoDB · ScyllaDB · Clickhouse · MongoDB

Kafka · Redis · ElasticSearch · S3 · MinIO · Dragonfly

Kibana · Grafana · Prometheus · Jaeger · Kinesis · Fluentd · Datadog · PagerDuty · OpsGenie

Kubernetes · Docker · ArgoCD · Vault · Jenkins · Helm · Terraform

Jira · Agile · Confluence · Planning · Retrospectives

Team Building · Stakeholder Mgmt · Change Mgmt · Performance Reviews · Hiring

AWARDS

Mountain Mover and Shining Star at Zeta

Rockstar and Rising Star at Paytm

Master of Delivery and Customer Obsession at Amazon

Best Android Mobile App at Google DevFest Manipal'12