Divyanshu Verma

Senior Engineering Manager

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Summary

Senior Engineering Manager with 10+ years scaling fintech platforms and core payment ecosystems. Directed global, cross-functional teams (US/China/India) to deliver event-driven systems handling 15K+ TPS. Adept at driving organizational growth, recruiting 200+ engineers, and establishing frameworks that boost developer velocity.

Skills

Java, Python, NodeJS, Go, PostgreSQL, ElasticSearch, Redshift, DynamoDB, ScyllaDB, Clickhouse, MongoDB, Kafka, Redis, S3, MinIO, Dragonfly, Kibana, Grafana, Prometheus, Jaeger, Kinesis, Fluentd, Datadog, PagerDuty, OpsGenie, Kubernetes, Docker, ArgoCD, Vault, Jenkins, Helm, Terraform, Jira, Agile, Confluence, Planning, Retrospectives, Team Building, Stakeholder Mgmt, Change Mgmt, Performance Reviews, Hiring

Work Experience

Senior Engineering Manager

Ebay | Bengaluru, Karnataka, India — Sep 2025 - Present

- Currently working as a senior engineering manager and building the next generation of payments for eBay along with looking at existing systems which form the backbone of eBay payments like Core Money Movement Platform, Financial Accounting System (FAS), Reconciliation, Gateway and Payouts.
- Led cross-functional collaboration between US and China payments leadership to bridge global projects into the India market. Enabled onboarding for new teams through 30+ knowledge transfer sessions, delivering high-impact "money-driver" projects that built strong stakeholder confidence.
- Actively involved in hiring across all levels, recruiting 100+ engineers within 6 months across 8+ hiring drives to establish the development center for eBay in India across orgs.

Software Engineering Manager

Zeta | Bengaluru, Karnataka, India — Nov 2019 - Feb 2025

- Managed 2 teams including Cards and Integration for PayZapp; collaborated cross functionally with stakeholders and designed SOPs to shift support tasks to Ops, reducing OE and boosting dev bandwidth.
- Stepped in during a leadership gap for the Integration team, leading to a 40% increase in project delivery speed and a 25% boost in team morale.
- Unified card workflows in HDFC PayZapp, resulting in a 15% increase in user retention and a 20% improvement in user satisfaction scores.
- Managed Growth team and scaled services to 2K TPS during IPL/Diwali.
- Fixed communications/nudges issues and re-architected audience segmentation platform, cutting data staleness from 8 hrs to near real-time, and brought down landing page app latency from 2sec to 20ms with the new platform.
- Streamlined merchant onboarding to under 20 seconds, driving a 25% growth in PayZapp’s merchant base and expanding our footprint in North Eastern regions.
- Designed a multi-tenant employee system for Sodexo across 6 countries, improving employee engagement by 35% through the new rewards platform.

Senior Software Engineer

Paytm | Bengaluru, Karnataka, India — Jan 2017 - Aug 2019

- Delivered corp flight and forex platforms (40+ cities, 20 currencies).
- Built cross-border payments infra, integrating with Circle, Moneygram, and Barclays for global routing.

Software Development Engineer

Amazon | Hyderabad, Telangana, India Jan 2014 - Nov 2016

- Scaled order service to 15K TPS with event-driven design using dynamoDB and learning, solving for limitations like partitioning, hash key, distributing across multiple solid state drives, etc.
- Saved $5MM/year via Subscribe-and-Save Ops $1.5MM via packaging optimisations to group local orders in the same warehouse center
- Cut new warehouse onboarding time from 2 months to hours via zero-click automation, simplifying the set of steps and validation required

Education

Bachelor of Engineering 2010 - 2014

Manipal Institute of Technology, Manipal, Karnataka, India

Intermediate 2009 - 2010

City Montessori School, Lucknow, Uttar Pradesh, India

Languages

English, Hindi

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